

WEBSITE PRIVACY POLICY

The Internet is an amazing tool. It has the power to change the way we work, play and, in general, live or lives. With only a few mouse-clicks, you can follow the news, look up facts, find a job, find a spouse and buy just about any type of goods and services imaginable. You can also communicate with others from around the world or around the corner. While everyone appreciates the freedom and access to information provided by the World Wide Web, it is important to the Chicago InfraGard Members Alliance (CIMA) that visitors to our website retain their right to privacy when they take advantage of the information, services and goods we offer.

We believe your business is no one else's. Your privacy is important to you and to us. So we'll protect the information you share with us. To protect your privacy, CIMA adheres to principles that are in accordance with worldwide practices for customer privacy and data protection.

- We won't sell or give away your name, mailing address, phone number, email address or any other information you provide to us to anyone unless we are ordered to by law enforcement or a court of law.
- We will always use state-of-the-art security measures and the best affordable technology to protect your information from unauthorized users.

NOTICE

We will ask you when we need information that personally identifies you (personal information) or allows us to contact you. Generally, this information is requested when you create a Registration ID on the site or when you download applications or software, enter a contest, order email newsletters or purchase something from our site. We use your Personal Information for four primary purposes:

- To make the site easier for you to use by not having to enter information more than once.
- To help you quickly find products, services or information.
- To help us create content most relevant to you.
- To alert you to product upgrades, special offers, updated information and other new services from CIMA.

CONSENT

If you choose not to register or provide personal information, you can still use most of the CIMA website. But you will not be able to access areas or do things that require registration.

If you decide to register, you will be able to select the kinds of information you want to receive from us by subscribing to various services we may offer now or in the immediate future; like

electronic newsletters, meeting notifications and bulletins. If you do not want us to communicate with you about other offers regarding CIMA products, programs, events, or services by email, postal mail, or telephone, you may select the option stating that you do not wish to receive marketing messages from CIMA and “opt out” of some or all of these services.

ACCESS

We will provide you with the means to ensure that your personal information is correct and current. You may review and update this information at any time at the Member Center. There, you can:

- View and edit personal information you have already given us.
- Tell us whether you want us to send you marketing information, or whether you want third parties to send you their offers by postal mail.
- Sign up for electronic newsletters about our services and products.
- Register. Once you register, you won't need to do it again. Wherever you go on the CIMA website, we will recognize you and automatically provide you with your preferred settings so that your visit is as comfortable for you as we can possibly make it..

SECURITY

CIMA has taken strong measures to protect the security of your personal information and to ensure that your choices for its intended use are honored. We use the best affordable technology and take strong precautions to protect your data from loss, misuse, unauthorized access or disclosure, alteration, or destruction.

We promise that your e-commerce transactions will be as safe and secure as is technically and humanly possible. When you place orders or access your personal account information, you're utilizing secure server software SSL, which encrypts your personal information before it's sent over the Internet. SSL is one of the safest encryption technologies available. We contract with a third party that certifies the integrity of encryption and their certificate of authenticity will be readily available to you to see, prior to your entry of sensitive data.

In addition, your transactions are guaranteed under the Fair Credit Billing Act. This Act states that your bank cannot hold you liable for more than \$50.00 in fraudulent credit card charges. If your bank does hold you liable for \$50.00 or less, our SSL provider will cover your liability provided the unauthorized, fraudulent use of your credit card resulted through no fault of your own and from purchases made from us over our secure server. In the event of unauthorized use of your credit card, you must notify your credit card provider in accordance with its reporting rules and procedures.

CIMA strictly protects the security of your personal information and honors your choices for its

intended use. We carefully protect your data from loss, misuse, unauthorized access or disclosure, alteration, or destruction.

Your personal information is never shared outside the organization without your permission, except under conditions explained above. Inside the company, data is stored in encrypted password-controlled servers with limited access. Your information may be stored and processed in the United State of America or any other country where CIMA, its subsidiaries, affiliates or agents are located.

Of course, you also have a significant responsibility in protecting your information. No one can see or edit your personal information without knowing your username and password, so do not share these with others. And while we all know how tempting it is to make your password easy to remember - don't make it easy to hack! Use some capital letters, numbers and symbols to really protect yourself, and do not use the same password you use with any other system.

ENFORCEMENT

If for some reason you believe CIMA has not adhered to the principles and guidelines spelled out here, please notify us at anytime day or night by email at Privacy@ChicagoInfraGard.org, and we will do our best to determine and correct the problem promptly. Please be certain the words "Privacy Policy" are in the Subject line.

ELECTRONIC PRODUCT REGISTRATION

When you buy and install a new product, we may ask you to register your purchase electronically. When you do, we merge your registration information with any information you've already left with us (we call that information your personal profile). If you haven't previously registered with us, we create a personal profile for you from your product registration information. If you ever want to review or update that information, you can visit the Member Center, click on Update Profile, and edit any of the Personal Information in your profile. If you haven't already created a Registration ID, we will ask you to do so. This ensures that only you can access your information.

CUSTOMER PROFILES

As mentioned above, every registered customer has a unique personal profile. Each profile is assigned a unique personal identification number, which helps us ensure that only you can access your profile.

When you register, we create your profile, assign a personal identification number, then send

this personal identification number back to your hard drive in the form of a cookie, which is a very small bit of code. This code is uniquely yours. It is your passport to seamless travel across the CIMA website, allowing you to download free software, order free newsletters, and visit premium sites without having to fill out registration forms with information you've already provided. Even if you switch computers, you won't have to re-register – just use your Username and Password to identify yourself.

What we do with the information you share

When you join us, you provide us with your contact information, including your name and email address. We use this information to send you updates about CIMA events, updates pertaining to products you ordered, questionnaires to measure your satisfaction with our service and announcements about new and exciting services that we offer. When you order from us, we may ask for your credit card number and billing address. We use this information only to bill you for the product(s) you order at that time. For your convenience, we do offer you the option of permitting us to save billing information in case you want to order from us again, but we don't use this information again without your permission.

We occasionally hire other companies to provide limited services on our behalf, including fulfillment, packaging, mailing and delivering purchases, answering questions about products or services, sending postal mail and processing event registration. We will only provide those companies the information they need to deliver the service, and they are prohibited from using that information for any other purpose.

CIMA will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on CIMA or the site; (b) protect and defend the rights or property of CIMA and its family of Websites, and, (c) act in urgent circumstances to protect the personal safety of users of CIMA, its Websites, or the public.

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